

Electronic Acknowledgement Receipt

EFS ID:	7361890
Application Number:	09577232
International Application Number:	
Confirmation Number:	3633
Title of Invention:	METHOD AND APPARATUS FOR SERVICE ANALYSIS IN SERVICE LEVEL MANAGEMENT (SLM)
First Named Inventor/Applicant Name:	Lundy Lewis
Customer Number:	00909
Filer:	Syed Jafar Ali/Miriam E. Nelsen
Filer Authorized By:	Syed Jafar Ali
Attorney Docket Number:	019287-0317258
Receipt Date:	06-APR-2010
Filing Date:	23-MAY-2000
Time Stamp:	16:22:41
Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$ 1510
RAM confirmation Number	2736
Deposit Account	033975
Authorized User	

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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1	Issue Fee Payment (PTO-85B)	019287-0317258_IssueFeeTransmittal.pdf	110026	no	1
			72c646528f80c0eca046857d8a22d5b58d0262a0		

Warnings:**Information:**

2	Fee Worksheet (PTO-875)	fee-info.pdf	30146	no	2
			460984727e09d64b4cce49aabfb5fa56e139f5df		

Warnings:**Information:**

Total Files Size (in bytes):			140172
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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.